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| <p>17079 Thu, Jun 22, 2017 07:00:00 AM - 08:00:00 AM Plenary Open Lussi Ballroom D</p> <p>BREAKFAST Presenters Description</p> | <p>17012 Thu, Jun 22, 2017 08:00:00 AM - 08:45:00 AM COA Open Lussi Salon C</p> <p>NEW LIFE FOR OLD iPADS: SELF-SERVICE KIOSKS Presenters Pat Maxwell, The College at Brockport Stephen Lane, The College at Brockport</p> |
| <p>17080 Thu, Jun 22, 2017 07:30:00 AM - 10:00:00 AM Plenary Open Edelweiss</p> <p>REGISTRATION OPEN Presenters Description</p> | <p>Description Find out how we repurposed old iPads by installing them in self-service kiosks across campus. We even developed a method that reports usage per kiosk right down to which services the user selects.</p> |
| <p>17034 Thu, Jun 22, 2017 08:00:00 AM - 08:45:00 AM AST Closed Legacy</p> <p>WHAT'S NEXT FOR THE SUNY LEARNING COMMONS Presenters Lisa Raposo, System Administration</p> <p>Description Since the launch of the SUNY Learning Commons, the Commons in a Box technology platform has served us well to achieve the current level of usage and identify the varied use cases throughout SUNY. Nevertheless, due to functionality and user experience limitations, a formal SLC Upgrade Project began in 2016 with the goal of replacing the current system with a built-for-purpose community platform. The project team met with seven commercial vendors who responded to an RFI. What we learned about these products highlighted additional areas to incorporate into the requirements of a formal RFP. In this session we will report on the upcoming changes to the SUNY Learning Commons and its timeline for implementation.</p> | <p>17075 Thu, Jun 22, 2017 08:00:00 AM - 08:45:00 AM EdTOA Open Whiteface</p> <p>THE AV TECHNICIANS GUIDE TO NETWORKING WITH NETWORKING Presenters Bill Meyers, SUNY Geneseo Fermin Romero, Broome Community College Kevin Stillman, System Administration</p> <p>Description Audio Video technology has moved far beyond cables, speakers and sound boards. Today's AV techs need to have a basic understanding of networking technologies as well as a great working relationship with their campus networking team. Building that relationship hasn't been easy on many campuses. An AV department's role of offering support and services in the classroom can conflict with a network department's need to follow security protocols. Find out how two campus teams have created that great working relationship and how to pick your AV components so they work within security guidelines.</p> |
| <p>17038 Thu, Jun 22, 2017 08:00:00 AM - 08:45:00 AM AST Open Van Hoevenberg</p> <p>OPEN SUNY SUPPORT SERVICES HELPDESK UPDATE- SOMETHING OLD, SOMETHING NEW, SOMETHING BORROWED, SOMETHING BLUE! Presenters Mike Walker, System Administration</p> <p>Description The Open SUNY HelpDesk has been around since the 90s! We are primarily known as a cost effective centralized service desk for the LMS support of many SUNY colleges. Come learn how we are rebuilding our Knowledge Base and how we have doubled our support for faculty in recent years. Find out how our analysts are using their skillsets in project management, instructional technology, data management, student services and media design, to continually improve our service for all we serve.</p> | <p>17025 Thu, Jun 22, 2017 08:00:00 AM - 08:45:00 AM TOA Open Gore</p> <p>SURVIVING AN ISE AGE – EXPERIENCES DEPLOYING CISCO IDENTIFY SERVICES ENGINE ACROSS OUR WIRED, WIRELESS AND VPN NETWORKS Presenters Jeff Dmochowski, SUNY Cortland Ben Patrick, SUNY Cortland Shayne Fedorka, SUNY Cortland</p> <p>Description Facing a deployment of Cisco ISE can seem a daunting challenge at first, but the potential payoff of better network visibility, improved security and centralized policy management is very alluring. In this session, you will learn some specifics about how SUNY Cortland's network team structured its ISE deployment across its wired, wireless and VPN network infrastructure. Come find out more about our high level design, a few of the hurdles overcome, and some of the benefits realized during our ISE implementation.</p> |
| <p>17049 Thu, Jun 22, 2017 08:00:00 AM - 08:45:00 AM AST Open Lussi Salon A & B</p> <p>ITEC'S DATA CENTER UPDATE – YOUR PURPOSEFUL TECHNOLOGY UPDATE Presenters Mike Radomski, ITEC</p> <p>Description ITEC will provide a data center migration update and introduce our new IaaS platform which utilizes Oracle's Cloud Machine on premise, inside of ITEC's new, tier III+ data center. The data center is SSAE 16 certified for Security and High Availability. ITEC will discuss lessons learned and provide feedback on the environment, processes, and runbooks gleaned from our customers. If you are hosting any services with ITEC such as Degree Works, LMS, or Banner, you will want to come to this session to understand what this means to you and your campus.</p> | <p>17054 Thu, Jun 22, 2017 09:00:00 AM - 09:45:00 AM AST Open Lussi Salon A & B</p> <p>SUNY SOC UPDATE Presenters Kevin Stillman, System Administration Dao Erikson, System Administration</p> <p>Description Hear the latest from the SUNY SOC, including news on penetration testing and phishing services, the status of SIEM solution evaluations conducted in recent months, and news about proactive vulnerability monitoring services.</p> |

17008 Thu, Jun 22, 2017 09:00:00 AM - 09:45:00 AM
COA Open Intervale

SINGLE SIGN ON DISCUSSION AND ROUNDTABLE

Presenters
Brendan Post, ITEC

Description
Join your SUNY colleagues to discuss all things SSO and Identity Management. Discussion topics will include SSO for Banner 8 and 9, Ellucian Ethos Identity (EIS), and how campuses are adjusting their processes and procedures to support and integrate SSO into their technology ecosystem.

17009 Thu, Jun 22, 2017 09:00:00 AM - 09:45:00 AM
COA Open Van Hoevenberg

MONITORING ON A SHOESTRING: 2017 EDITION

Presenters
Bruce Locke, SUNY New Paltz

Description
A decade ago many IT organizations looked at enterprise monitoring platforms and found them too costly, with high annual fees and high demand on staff time. The free and open source tools, we deployed instead, such as MRTG or Nagios and Cacti, were never quite satisfying, but life went on. Thankfully, rapid transformations brought about by virtualization, automation, and containerization, has led a whole array of new open source tools. It's time to move on from Nagios!. Find out how New Paltz' is making the move to next generation tools like Icinga, Grafana, and InfluxDB and leveraging automation tools like Ansible.

17013 Thu, Jun 22, 2017 09:00:00 AM - 09:45:00 AM
COA Open Lussi Salon C

WHAT DO YOU KNOW AND HOW DO YOU KNOW IT?

Presenters
Howard Ignal, Dutchess Community College

Description
In order to get a handle on our unstructured data (MS Active Directory, Office 365, and CIFS) and move closer to breach insurance, Dutchess implemented Varonis and VMware NSX. We will provide an overview of our implementation of VMware NSX (Software Defined Networking) and Varonis (Data Anywhere, Data Alerts, and Data Classification). Learn the immediate and future benefits of NSX, why we chose Varonis, and what it taught us about our environment.

17073 Thu, Jun 22, 2017 09:00:00 AM - 09:45:00 AM
EdTOA Open Whiteface

IT'S ALL ABOUT THE CAPTIONING

Presenters
Nazely Kurkjian, System Administration
Drew Tucci, Binghamton University

Description
Closed captioning is a growing topic of concern for college campuses. This presentation will introduce various captioning approaches and examine the recent legal landscape of video accessibility. Learn about accessibility practices used across SUNY and initiatives at SUNY System Administration.

17030 Thu, Jun 22, 2017 09:00:00 AM - 09:45:00 AM
TOA Open Gore

DATA SECURITY

Presenters
Behzad Barzideh, Stony Brook University
Gail Levy, Stony Brook University

Description
Data Security

17088 Thu, Jun 22, 2017 09:45:00 AM - 10:15:00 AM
Plenary Open Edelweiss & Lookout

BREAK
Presenters

Description

17043 Thu, Jun 22, 2017 10:15:00 AM - 11:00:00 AM
AST Open Lussi Salon A & B

TO INFINITY AND BEYOND, SICAS'S MOVE TO BANNER 9

Presenters
Nate Trost, SICAS Center

Description
During the first half of 2017 the SICAS Center underwent training on the tools necessary for the move to Banner 9. They applied extensions to Banner 9, to replace modifications, and had all of the SICAS applications transformed to java pages. Learn how this process went for the SICAS development team and get an update on where we stand with our conversion.

17003 Thu, Jun 22, 2017 10:15:00 AM - 11:00:00 AM
CCIO Open Legacy

COMMUNICATING 360°

Presenters
Evan Kobolakis, Old Westbury
Holly Heller-Ross, SUNY Plattsburgh
John Kaftan, Cayuga Community College
Denise Burbey, Jamestown Community College

Description
In Higher Education in general and SUNY specifically, is one communication method preferable? Should you keep your message consistent and repeat often – or should you adopt different approaches depending on the audience? SUNY CIOs will discuss how they focus on communication within and outside their institution.

17010 Thu, Jun 22, 2017 10:15:00 AM - 11:00:00 AM
COA Open Intervale

LGBTQ+ DATA COLLECTION & STORAGE PRACTICES

Presenters
Nazely Kurkjian, System Administration
Courtney D'Allaird, University at Albany

Description
Student privacy, with regards to their personal data, is an increasingly important topic. While many benefits can be realized through student dashboards and other seamless, big data platforms, some campus populations, particularly the LGBTQ+ and the transgender community, could be harmed by practices and procedures already in place. The need to secure sensitive information is paramount to ensure inclusion, maintain confidentiality, and assess retention and completion. This presentation will introduce issues specific to collecting and storing data for these populations, and offer promising practices moving forward.

17014 Thu, Jun 22, 2017 10:15:00 AM - 11:00:00 AM
COA Open Lussi Salon C

DEVELOPING A DATA RISK CLASSIFICATION PROGRAM

Presenters
Benjamin Hartung, SUNY Fredonia
Symen Mulders, SUNY Plattsburgh

Description

State University of New York (SUNY) campuses are committed to the confidentiality, integrity, and availability of information important to their mission. SUNY campuses have a mandate to classify their data into risk categories and protect it using the appropriate security measures, consistent with the minimum standards for each category. Modeled after Stanford University's program, a task force of the SUNY Information Security Working Group (ISWG) developed a foundational, comprehensive, and easy to understand Data Risk Classification Program. Current SUNY, Federal and NYS regulatory compliance requirements were utilized to develop the policy and program templates.

17020 Thu, Jun 22, 2017 10:15:00 AM - 11:00:00 AM
COA Closed Van Hoevenberg

APPLICATIONS OFFICERS ASSOCIATION – WHAT'S UP?

Presenters
Mike Bartoletti, University at Albany

Description

At last year's conference, we started a discussion around the need for a new SUNY professional organization, one focused on the people responsible for ensuring the effectiveness and reliability of software applications. We feel a new group, in conjunction with COA, TOA, and Ed-TOA, can better meet application administrators' needs for professional development and provide in-depth interactions with SUNY colleagues working in the same arena. We will give an update on the progress of this idea and continue the discussion to refine it and create an actual group charter.

17071 Thu, Jun 22, 2017 10:15:00 AM - 11:00:00 AM
EdTOA Closed Whiteface

THE MATH OF DIGITAL... AS UNDERSTOOD BY A DOOFUS

Presenters
William Schultze, Alfred State

Description

In his continuing series dissecting what is actually happening with digital signals, Bill delves into signal transfer, sample rate, and bit depth. Come enjoy part 2 of 'the Doofus Lectures' at STC.

17022 Thu, Jun 22, 2017 10:15:00 AM - 11:00:00 AM
TOA Open Gore

DAS IMPLEMENTATION AT FIT

Presenters
Lionel Torres, Fashion Institute of Technology

Description

Join a discussion about the safety concerns surrounding inadequate cell coverage in basements and sub-basements. Learn about the difficulties and costs involved in mitigating those concerns, and FIT's recent implementation of a small cell, Wilson Electronic solution.

17042 Thu, Jun 22, 2017 11:15:00 AM - 12:00:00 PM
AST Open Lussi Salon A & B

REPORTING WITH A PURPOSE: AN UPDATE FROM THE COLLABORATIVE REPORTING GROUP

Presenters
Nate Trost, SICAS Center

Description

An update on the Collaborative Reporting effort that SUNY programmers have embarked on. The group is very close to beta testing a solution that will simplify reporting for all campuses, regardless of reporting tool. The members of the group are Joel Mumper (New Paltz), Andy Martin and Rob Brown (Oneonta), Ray Rupert (Cortland) and Nate Trost (SICAS).

17045 Thu, Jun 22, 2017 11:15:00 AM - 12:00:00 PM
AST Open Legacy

SICAS WITH A PURPOSE

Presenters
Bill Grau, SICAS Center

Description

Bill will present an update on the SICAS Center including current searches and new services. Included in the update SICAS' implementation of the Enterprise Service Manager tool from Ellucian to deliver SICASmodified Banner.

17011 Thu, Jun 22, 2017 11:15:00 AM - 12:00:00 PM
COA Open Intervale

FAX SERVICES AND CALL QUEUING FOR OFFICES WITH IMAGICLE'S APPLICATION SUITE

Presenters
Chad Hisert, SUNY Cobleskill

Description

We will look at the Imagicle Application Suite, taking a close look at the Stonefax and Automatic Call Distribution (ACD) Applications and reports. Imagicle is a Cisco Certified Partner based in Italy and, when compared to a Cisco Solution, provides a great, cost effective way to deploy these services.

17015 Thu, Jun 22, 2017 11:15:00 AM - 12:00:00 PM
COA Open Lussi Salon C

SUNY ONEONTA'S MOVE TO OFFICE 365 - PART 2 - UPDATE ON OUR PROGRESS

Presenters
Deb McClenon, SUNY Oneonta

Description

SUNY Oneonta has completed the move of their student, faculty and staff e-mail, calendaring, and collaboration into the cloud by migrating to Microsoft's Office 365 suite of applications. Our migration included the move of our students' accounts from Google to Office 365, and deployment of all available Office 365 apps to the entire population. This presentation will discuss the pre-requisite project work, planning, and pilot phase experiences. We will also cover the phased migration of our user populations into the new service, training plans (both for IT and the user community), and lessons learned. Please join us to see how we've done and ask questions about our experience.

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| <p>17018 Thu, Jun 22, 2017 11:15:00 AM - 12:00:00 PM COA Open Van Hoevenberg</p> <p>STARFISH RETENTION IMPLEMENTATION EXPERIENCE Presenters John Familo, SUNY Oswego</p> <p>Description SUNY Oswego implemented Starfish Retention Solutions 'Early Action' and 'Connect' in Fall 2013 to meet the needs of Academic Advisement in its early intervention efforts. This session will detail how we got started with basic data from Banner and some of the technical hurdles we faced during implementation. We will also go over how we expanded to source additional data from Blackboard and insight into how we store our student data to get the most out of Starfish.</p> | <p>17091 Thu, Jun 22, 2017 12:00:00 PM - 02:00:00 PM Plenary Open Lussi Ballroom D</p> <p>LUNCH TO STAY OR GO Presenters</p> <p>Description</p> <hr/> <p>17028 Thu, Jun 22, 2017 12:00:00 PM - 12:45:00 PM TOA Open Gore</p> <p>CAMPUS MAPPING USING DRONES AND GIS AT ONEONTA Presenters Peter Booth, SUNY Oneonta Phil Bidwell, SUNY Oneonta</p> <p>Description Geographical Information Systems (GIS) have been around a long time, and constitute a massive data source in their own right. Campuses have only just begun integrating GIS data with other campus' data sources. The advent of highly capable, inexpensive, and easy-to-fly Uncrewed Aerial Systems (UAS), or drones, has opened up enormous opportunities for data gathering and new challenges for data management. The capabilities offered by UAS technology used to cost hundreds of thousands to acquire and millions to deploy, but can now be had for just a few thousand. We will describe SUNY Oneonta's development and production in the arena of campus mapping and remote sensing.</p> |
| <p>17077 Thu, Jun 22, 2017 11:15:00 AM - 12:00:00 PM EdTOA Closed Whiteface</p> <p>INFOCOMM - THE AV EXCEPTIONAL EXPERIENCE PART 1 Presenters John Woodstock, InfoComm Joseph Valerio, InfoComm</p> <p>Description DOUBLE SESSION - INFOCOMM RU CREDIT Awarded - This is the age of experience! Whether they're in a board room, classroom, concert hall, hotel board room or church, our internal and external customers are demanding meetings, training and events that are engaging, inspiring and interactive. The audiovisual industry plays a critical role in delivering experiences. Let's work together to deliver exceptional experiences for the people who depend on us to make critical business decisions, shape the minds of the future and create spectacular events.</p> | |
| <p>17031 Thu, Jun 22, 2017 11:15:00 AM - 12:00:00 PM TOA Open Gore</p> <p>SHORETEL CONNECT – FARMINGDALE’S ROLLOUT Presenters Brett Southard, Farmingdale State College</p> <p>Description Last June, Farmingdale started their ShoreTel rollout. Come and learn about our experience with ShoreTel Connect over the past year.</p> | |
| <p>17123 Thu, Jun 22, 2017 12:00:00 PM - 12:45:00 PM EdTOA Closed Whiteface</p> <p>INFOCOMM - THE AV EXCEPTIONAL EXPERIENCE PART 2 Presenters John Woodstock, InfoComm Joseph Valerio, InfoComm</p> <p>Description DOUBLE SESSION - INFOCOMM RU CREDIT Awarded - This is the age of experience! Whether they're in a board room, classroom, concert hall, hotel board room or church, our internal and external customers are demanding meetings, training and events that are engaging, inspiring and interactive. The audiovisual industry plays a critical role in delivering experiences. Let's work together to deliver exceptional experiences for the people who depend on us to make critical business decisions, shape the minds of the future and create spectacular events.</p> | |