

17083 Wed, Jun 21, 2017 07:00:00 AM - 08:30:00 AM
Plenary Open Lussi Ballroom D

BREAKFAST

Presenters

Description

17085 Wed, Jun 21, 2017 07:00:00 AM - 04:00:00 PM
Plenary Open Edelweiss

REGISTRATION OPEN

Presenters

Description

17046 Wed, Jun 21, 2017 08:00:00 AM - 08:45:00 AM
AST Open North Elba

OVER 200,000 USERS OF DEGREE WORKS AND COUNTING, NOW THAT'S TECHNOLOGY WITH A PURPOSE

Presenters

Dawn Bookhout , SICAS Center

Description

In 2016 there were over 3 million logins to Degree Works from 207,585 distinct users of which 94,254 were new users. Dawn Bookhout will provide an update on what is quickly becoming an essential service for SUNY, including information on, releases, upgrades and problem solving. She will also discuss how your campus can work with the Degree Works team to support student and staff usage of the software.

17001 Wed, Jun 21, 2017 08:00:00 AM - 08:45:00 AM
CCIO Open Legacy

BUILDING A CULTURE OF CYBER AWARENESS

Presenters

Walter Kerner, Fashion Institute of Technology

Description

At FIT, they are developing a broad-based cyber awareness program using a combination of resources. The SANS Securing The Human videos, provided through SUNY, are one component. In house, a collaboration among IT, External Relations, Academic Affairs, and Student Success is leveraging the design talents of FIT students to develop resources that are both accessible and engaging to students. Walter will discuss the topics they're covering and the process for engaging all the right elements in the college community.

17005 Wed, Jun 21, 2017 08:00:00 AM - 08:45:00 AM
COA Open Intervale

IMPROVING THE EFFICIENCY OF THE IT SERVICE DESK

Presenters

Emmon Johnson, SUNY Oneonta

Description

The IT Service Desk at SUNY Oneonta answers questions and handles issues over a wide variety of topics. Programs developed by professional staff make access to information easier and more efficient. This presentation will review the programs and services our Customer Support Consultants (student staff) and Professional Staff have at their disposal to aid them in troubleshooting a variety of issues and questions including: User Accounts, Password Resets, and Network and Device Registration. We will also cover the programs and services Professional Staff use to help them manage and communicate with our Customer Support Consultants. Find out how improvements to these programs and services aided in improving the efficiency of the IT Service Desk.

17017 Wed, Jun 21, 2017 08:00:00 AM - 08:45:00 AM
COA Open Van Hoevenberg

LEVERAGING SCCM: BROCKPORT'S JOURNEY TO SOFTWARE DEPLOYMENT AND IMAGE AUTOMATION

Presenters

Thomas Calandra, The College at Brockport
Stephen Lane, The College at Brockport

Description

System Center Configuration Manager (SCCM) is a powerful and robust tool. In this presentation we will discuss how Brockport got started with the product and where we are now, almost 5 years later. We will dive into how we grew from Asset Management to Software Deployment and OS Imaging. It will touch on what went right, what went wrong, and where the future lies for our implementation.

17072 Wed, Jun 21, 2017 08:00:00 AM - 08:45:00 AM
EdTOA Open Whiteface

THE \$5500 DIGITAL CLASSROOM

Presenters

Mark English, SUNY Oneonta
Denise Burbey, Jamestown Community College
Cliff Peters, Jefferson Community College

Description

Join Denise, Mark and Cliff as they discuss the creative ways their institutions have met faculty and student demands for new and innovative technology in the classroom by moving into the "Digital World" and simultaneously staying within a \$5,500 per classroom budget.

17024 Wed, Jun 21, 2017 08:00:00 AM - 08:45:00 AM
TOA Open Gore

A MODEL TO PROVIDE SUPPORT FOR EMERGING TECHNOLOGIES AT THE FASHION INSTITUTE OF TECHNOLOGY

Presenters

James Pearce, Fashion Institute of Technology

Description

Learn how FIT created an Emerging Technology Committee and Review Team to enable the college to effectively and efficiently review emerging technologies (e.g. Virtual Reality, Wearable Tech, 3D Fabrication) for use in education.

To support this new function, a "Faculty Research Lab" is going live, Fall 2017, to provide a space where faculty and their students can explore and experiment with emerging technologies going through the review process. A full-time IT staff member will manage the lab.

We are going beyond our traditional IT Client Services catalog and partnering with Academic Affairs to holistically comprehend what technologies may be used to achieve the learning outcomes of the future.

17053 Wed, Jun 21, 2017 09:00:00 AM - 09:45:00 AM
AST Closed Lussi Salon A & B

SUNY SYSTEM ADMINISTRATION UPDATE

Presenters

Carey Hatch, System Administration
Dave Powalyk, System Administration

Description

An update on new and continuing SUNY initiatives, finances, and policies. It's an exciting time at System Administration as preparations are made to welcome a new Chancellor.

17082 Wed, Jun 21, 2017 10:00:00 AM - 10:15:00 AM
Plenary Open Edelweiss & Lookout

BREAK
Presenters
Description

17036 Wed, Jun 21, 2017 10:15:00 AM - 11:00:00 AM
AST Open Lussi Salon A & B

OPEN SUNY: WHERE HAVE WE BEEN AND WHERE ARE WE GOING?
Presenters
Kim Scalzo, System Administration

Description
Open SUNY continues to evolve as a system-wide initiative supporting SUNY's Completion Agenda as well as individual campus strategies for online learning. In the past year, we have focused on: improving the recruitment process for online students, supporting the program development efforts of our campuses, expanding Open SUNY+ programs, assessing/improving Open SUNY services to campuses, and establishing a strategy for demonstrating the impact of Open SUNY on the SUNY System. Attend this session to hear updates on these Open SUNY initiatives, as well as plans for the coming year. This will be a great opportunity to bring your Open SUNY questions and get them answered!

17041 Wed, Jun 21, 2017 10:15:00 AM - 11:00:00 AM
AST Open North Elba

DATA LOSS PREVENTION CASE STUDY
Presenters
Ken Runyon, System Administration

Description
A discussion of the importance of establishing positive control over your data throughout the entire computing environment, including shadow IT systems. The nature of our business has us working with employee and student data that is subject to State and Federal regulations. Every campus is potentially subject to the exfiltration of their sensitive data (PII, FERPA, HIPAA, GLBA, etc.) in a manner that completely bypasses all campus security. Additionally, users often create repositories of documents containing sensitive data on their local drives or on campus file servers. This data, which may not be tightly managed, could be inadvertently exposed if a user account or system is compromised. It is also an unfortunate truth that data owners download sensitive or proprietary data to smartphones, USB devices, and 3rd party cloud storage solutions in addition to routinely sending this data via unencrypted email. How can campus IT and information security professionals gain positive control over these activities?

Key Discussion Topics:

1. Data Loss Prevention Defined
2. Data Classification
3. Data at Rest
4. Data in Motion
5. Review Findings from 3 DLP Proof of Concepts with Spirion (a.k.a. Identify Finder), GTB Technologies, and Digital Guardian

17048 Wed, Jun 21, 2017 10:15:00 AM - 11:00:00 AM
AST Open Van Hoevenberg

ITEC'S PURPOSE-DRIVEN TECHNOLOGY: SOLUTIONS ENGINEERED FOR SPECIFIC NEEDS
MIKE NOTARIUS NOTARIUS, ITEC

Presenters
Mike Notarius Notarius, ITEC

Description
Come hear the latest announcements from ITEC. Find out about new services, updates to existing services, an update on this year's major initiatives, and what's on deck for next year! There's something for everyone in this session!

17056 Wed, Jun 21, 2017 10:15:00 AM - 11:00:00 AM
AST Open Legacy

OLIS UPDATE
Presenters
Mark McBride, System Administration

Description
The Office of Library and Information Services will provide an update on activities presently underway in SUNY libraries. The discussion will focus on the migration from our current library system (Aleph) to a next generation Library Services Platform, the development of the SUNY Libraries Consortium, and efforts currently underway to promote scholarly communication in the 21st Century.

17006 Wed, Jun 21, 2017 10:15:00 AM - 11:00:00 AM
COA Open Intervale

DIGITAL DISRUPTION AND HIGHER ED
Presenters
Shady Azzam-Gomez, Suffolk County Community College

Description
Technology is constantly evolving and Higher Ed is constantly playing catch up. Learn how innovation and accepting digital disruption at your institution will increase student enrollment, retention, and graduation rates. If you want a better customer experience, become a disruptor! Defy tradition, don't think outside of the box, think like there is no box!

17070 Wed, Jun 21, 2017 10:15:00 AM - 11:00:00 AM
EdTOA Open Whiteface

BIRDS OF A FEATHER - COMMUNITY COLLEGES PART 1
Presenters
Roseann Anzalone, Adirondack Community College
Doug Kahn, Suffolk County Community College

Description
DOUBLE SESSION - The issues and concerns faced by Community Colleges differ greatly from those of our four-year counterparts. Join us to discuss some of these issues and share solutions and ideas with peers. Members of EdTOA, COA, and TOA are welcome to join in on the discussion.

17023 Wed, Jun 21, 2017 10:15:00 AM - 11:00:00 AM
TOA Open Gore

SERVICENOW AND PROJECT MANAGEMENT

Presenters
Duane Theleman, Binghamton University
Zach Jones, Binghamton University

Description

In November 2016, Information Technology Services (ITS) at Binghamton University went live with ServiceNow as an Information Technology Service Management (ITSM) platform. The initial rollout included Incident and Problem Management. More recently, the ITS Project Management Office (PMO) has begun utilizing ServiceNow to build out their project portfolio and manage some of their 60+ active projects. More growth and maturity of Project Management is expected. In this session, Duane Theleman & Zach Jones will discuss the initial set up including, the project intake process, project governance, project tracking and integrations.

17051 Wed, Jun 21, 2017 11:15:00 AM - 12:00:00 PM
AST Open North Elba

ITEC SERVICE MANAGEMENT ROADMAP – TECHNOLOGY FOR ALL

Presenters
Ralph Chille, ITEC
Don Erwin, ITEC

Description

ITEC will discuss the ITSM Strategic Roadmap Assessment, reflect on our current implementation of ITSM -- based on processes from ITIL, and discuss lessons learned. We will then layout our roadmap of the new processes we will be implementing, and explain what it will mean to you and our services.

17055 Wed, Jun 21, 2017 11:15:00 AM - 12:00:00 PM
AST Open Gore

ISWG COMMUNITY ROUND TABLE

Presenters
Ken Runyon, System Administration

Description

Please join the Information Security Working Group and the SUNY community of information security experts for a facilitated round table discussion. The goal of this session is to engage the broader information security community. We plan to highlight and address concerns, and also discuss strategic information security topics and trends. Topics include, but are not limited to:

1. SUNY Policy #6900 – SUNY Board information security policy. (Information Security Awareness Training, SUNY SAQ)
2. Regulatory Requirements – Policy issues associated with the ever changes regulatory landscape.
3. Leadership – Do you have a vision?

We will address any other topics that surface during the discussion.

17004 Wed, Jun 21, 2017 11:15:00 AM - 12:00:00 PM
CCIO Open Legacy

STATE PURCHASING MADE SIMPLE

Presenters
Sean Carroll, OGS
Marc Kleinhenz, OGS

Description

Sean Carroll and Marc Kleinhenz from New York State's OGS will discuss updates in state purchasing, particularly as it pertains to SUNY IT purchases. Mr. Carroll will discuss the vision of OGS with respect to technology contracts as well as the latest information on IT Umbrella contracts.

17016 Wed, Jun 21, 2017 11:15:00 AM - 12:00:00 PM
COA Open Van Hoevenberg

SUNY ONEONTA: MOVING IDENTITY MANAGEMENT FROM HOME GROWN SERVICES TO VENDOR SOLUTIONS

Presenters
Deb McClenon, SUNY Oneonta

Description

SUNY Oneonta has initiated a project to replace our homegrown identity and access management systems with vendor solutions. By the time we get to STC 2017, we will have completed our vendor selection and begun the first steps in implementation. This presentation will discuss the rationale behind the move to replace these systems, tactics we employed in vendor selection, and our dynamic project teams' experiences. Please join us to discuss IDAM and what we've learned in our project.

17019 Wed, Jun 21, 2017 11:15:00 AM - 12:00:00 PM
COA Open Intervale

BETTER TOGETHER (CISCO EMAIL SECURITY WITH OFFICE 365)

Presenters
Damian Obara, Old Westbury
Milind Samant, Old Westbury

Description

Learn how Old Westbury implemented Cisco's Cloud Email Security with our Office 365 email and the current state of Cisco Cloud appliances.

17122 Wed, Jun 21, 2017 11:15:00 AM - 12:00:00 PM
EdTOA Open Whiteface

BIRDS OF A FEATHER - COMMUNITY COLLEGES PART 2

Presenters
Roseann Anzalone, Adirondack Community College
Doug Kahn, Suffolk County Community College

Description

DOUBLE SESSION - The issues and concerns faced by Community Colleges differ greatly from those of our four-year counterparts. Join us to discuss some of these issues and share solutions and ideas with peers. Members of EdTOA, COA, and TOA are welcome to join in on the discussion.

17090 Wed, Jun 21, 2017 12:00:00 PM - 01:00:00 PM
Plenary Open Lussi Ballroom D

LUNCH

Presenters

Description

17002 Wed, Jun 21, 2017 01:00:00 PM - 01:45:00 PM
CCIO Open Legacy

BEING A CIO IN THE SUNY HIGHER EDUCATION ECOSYSTEM

Presenters
Holly Heller-Ross, SUNY Plattsburgh
Eileen Wirley, Monroe Community College
Mary Hand, SUNY Adirondak
John Reina, SUNY New Paltz
Evan Kobolakis, SUNY Old Westbury

Description

CIOs share their experiences with adjusting to the unique aspects of SUNY and Higher Education. Some topics of discussion:

- Which significant differences in procurement, IT governance, staff assignments and evaluation, budgeting, planning and facilities management impacted their first 100 days?
- What tips do they have to offer other CIO's as they bring on new staff from outside SUNY or NY?
- What makes SUNY a challenge and what makes SUNY a great place to build an IT career?

17021 Wed, Jun 21, 2017 01:00:00 PM - 01:45:00 PM
COA Open Van Hoevenberg

SUNYNET TECHNOLOGY SERVICES UPDATE

Presenters
Kevin Stillman, System Administration
Matt Morgan, System Administration

Description

Join SUNYNet staff for an update on current and completed projects and new services in development. It will be an open discussion on these items and more!

17125 Wed, Jun 21, 2017 01:00:00 PM - 01:45:00 PM
COA Open Intervale

MORE THAN FURNITURE - EVALUATING AND TRANSFORMING LEARNING SPACES

Presenters
Sue Chichester, SUNY Geneseo
Laurie Fox, SUNY Geneseo

Description

In order to ensure strategic alignment with all stakeholders, Geneseo embarked on a project to quantitatively measure the effectiveness of our existing learning spaces through the Educause Learning Space Rating System (LSRS). We are also using this tool to guide faculty requests for learning space upgrades and justify purchasing decisions.

During this presentation, participants will learn how to access and use the LSRS, view our findings, and discuss how to participate in the community of universities using this and other toolsets.

17074 Wed, Jun 21, 2017 01:00:00 PM - 01:45:00 PM
EdTOA Closed Whiteface

THE WIRELESS AV SHOOTOUT

Presenters
Drew Tucci, Binghamton University
Todd Benzin, Buffalo State College

Description

Bring your devices! Join in this hands-on session as we discuss, and play with, some of the wireless AV products on the education market.

17112 Wed, Jun 21, 2017 01:00:00 PM - 04:00:00 PM
Plenary Open 1932 Jack Shea Arena

TECHNOLOGY EXHIBIT OPENS

Presenters

Description

17032 Wed, Jun 21, 2017 01:00:00 PM - 01:45:00 PM
TOA Open Gore

POWER IS OUT: KEEPING THE DATA AND NOW THE PHONE SYSTEM UP

Presenters
Brett Southard, Farmingdale State College
Anthony Stone, Farmingdale State College

Description

A discussion of uptime, UPS manufacturers, and central {power?} management.

17076 Wed, Jun 21, 2017 02:00:00 PM - 02:45:00 PM
EdTOA Open Whiteface

HELP YO SELF! BUILDING A LECTURE CAPTURE ROOM THAT'S HIGH QUALITY / LOW SUPPORT

Presenters
Fermin Romero, Broome Community College

Description

So you've been asked to build a lecture capture room. Are your first thoughts, "How much time am I going to spend supporting it?" and "How much time will it take to manage and catalog the video?" Maybe you think the solution is to buy one of those expensive systems from a vendor, but maybe not. Two years ago we set out to build a room offering high quality video production without the need for a technician in the room. Hint: the secret is the user interface.

17109 Wed, Jun 21, 2017 02:00:00 PM - 02:45:00 PM
Exhibitor Legacy

SERVICENOW - YOUR USERS DON'T WANT TO TALK - ENABLE CALL DEFLECTION AND ZERO TOUCH SELF-SERVICE WITH SERVICENOW'S AUTOMATION PLATFORM.

Presenters
Andrew Preston, ServiceNow
Ray Martinez, ServiceNow

Description

Up to 60% of a service desk's inbound call volume can be for very basic, manual inquiries (status updates, passwords resets, permissions access, etc.). Learn how ServiceNow can deflect many of these incoming requests by offering a consumerized push-notification experience and how automated Orchestration can remove the manual workload from your service desk workers - allowing machine to work with machine to automatically provision accounts, reset passwords, and update group permissions. Zero touch, zero mistakes.

17110 Wed, Jun 21, 2017 02:00:00 PM - 02:45:00 PM
Exhibitor Gore

MERIDIAN IT - DATA MONETIZATION IN HIGHER EDUCATION

Presenters
Jeff Cohen, Meridian IT
Babak Nasarian, Meridian IT

Description

Most education institutions already use business intelligence (BI) technologies for reporting on their students, staff, finances, and donors. Educational institutions are taking BI one step further by using advanced analytics to deliver game-changing, revenue-generating, and cost-saving results. Metrics allow state leaders to gauge whether their institutional policies are successful and inform future funding decisions. BI improves allocation of funds based on goal achievement. Data about students, employees, courses, budgets, and more can be made available to administrators, academic faculty, support staff, and students. This streamlines administrative processes, improves the way student aid and other financial activities are managed, enhances retention/enrollment tracking and analysis, and ensures regulatory compliance.

17113 Wed, Jun 21, 2017 02:00:00 PM - 02:45:00 PM
Exhibitor Intervale

EFFICIENT IP - PROTECT YOUR DNS SERVICES AGAINST SECURITY THREATS

Presenters
Dennis Borin, EfficientIP

Description

Think a firewall is sufficient protection for your DNS servers? Think again. DDoS DNS attacks are on the rise, and a favorite target of hackers in order to extract sensitive customer data, passwords, and intellectual property. The DNS protocol itself can be exploited as the vector of attacks, where intruders can easily exfiltrate data from your network (while your actual security solution remains blind). Existing solutions are not enough to protect against these attacks, resulting in downtime and brand reputation damage.

Learn more about DNS architecture best practices, mitigating DNS malware and eliminating single point of failure (SPOF) in this session presented by EfficientIP Senior Solutions Architect Dennis Borin- and start combatting attacks with a greater offense.

17116 Wed, Jun 21, 2017 02:00:00 PM - 02:45:00 PM
Exhibitor Van Hoevenberg

CISCO - THE CONNECTED CAMPUS

Presenters
Jared Heiner, Cisco

Description

Over the last decade, teaching and learning have undergone tremendous transformations. The shift from individual work to collaborative work as well as the integration of mobile platforms, collaboration tools, and learning management systems have been a large part of this transformation. Cisco's Spark platform creates a virtual "connected classroom" experience that simplifies and unifies the work experience for students, educators, administrators, and the community by creating resource-rich, mobile, and fully collaborative learning communities. Learn how Cisco can help transform your learning organization.

17115 Wed, Jun 21, 2017 03:00:00 PM - 04:00:00 PM
Plenary 1932 Jack Shea Arena

BREAKING IN THE EXHIBITION

Presenters

Description

17035 Wed, Jun 21, 2017 04:00:00 PM - 04:45:00 PM
AST Closed **Legacy**

UNIVERSITY-WIDE TECHNOLOGY PROCUREMENTS UPDATE

Presenters
Glenn Massey, System Administration
Brian Bartlett, Center for Professional Development (CPD)

Description

Attend this session for an update on University-wide procurement activities taking place across Academic Technologies and Information Services We will look at current contracts, RFPs in process, and the status of handshake agreements. There will also be an opportunity to provide input and feedback on potential vendor opportunities through Open SUNY to support various aspects of the online learning environment.

17037 Wed, Jun 21, 2017 04:00:00 PM - 04:45:00 PM
AST Open **Van Hoevenberg**

OPEN SUNY APPLICATION SERVICES: EVOLVING TO MEET THE CHANGING NEEDS OF SUNY

Presenters
Harry Cargile, System Administration

Description

The Open SUNY Application Services Team provides second-tier application support services and Blackboard Learn & ANGEL administration services. We will discuss these in detail, as well as the other services we have performed over the past few years. We will also discuss how Open SUNY is expanding the reach and impact of the Open SUNY Application Services Team through a number of formal projects and new service offerings.

17052 Wed, Jun 21, 2017 04:00:00 PM - 04:45:00 PM
AST Open **North Elba**

ITEC BANNER HOSTING – TECHNOLOGY WITH A PURPOSE

Presenters
Brendan Post, The College at Brockport
Bill Kramp, ITEC
Erik Snyder, ITEC
Jon Alessandrello, ITEC
Andy Harradine, ITEC

Description

In this session, various Team Leads, supervisors and managers from ITEC will dive in to some of the specific functionality and benefits derived from hosting Banner with ITEC. This will include benefits around Isolated Technology Stacks, Networking, Storage, Security, Operating Systems, Database, Middleware, Service Delivery Managers and more.

17007 Wed, Jun 21, 2017 04:00:00 PM - 04:45:00 PM
COA Open Intervale

COMMUNICATING EMERGENCY MESSAGES – HOW DOES YOUR CAMPUS DO IT?

Presenters
Mary Jane Heider, Genesee Community College

Description

Many SUNY campuses worked with NY Alert when it first became available, but just as many have moved on to other systems. Campus alerting is becoming even more important as campuses face concerns ranging from building problems, power outages, weather closings, and public safety incidents.

Come and talk about what system (or systems) your campus uses. Who is responsible for messaging? What kinds of messages are sent to students and employees? What lessons you have learned over time?

This is an open discussion – whether your campus has a lot of experience with a robust system or you want to develop and improve the system you have, all are welcome!

17029 Wed, Jun 21, 2017 04:00:00 PM - 04:45:00 PM
TOA Open Gore

DIVISION 27 - COMMUNICATIONS DESIGN GUIDELINES AND CONSTRUCTION STANDARDS

Presenters
Robert Kanarkiewicz, Construction Fund
Curt Underwood, SUNY Oneonta

Description

Discussion of Division 27 Standards within SUNY.

17114 Wed, Jun 21, 2017 05:30:00 PM - 10:00:00 PM
Plenary Open Olympic Sports Complex

SLIDIN' AND SHOOTIN' TO THE SOUNDS OF SUNY

Presenters

Description

Wednesday evening at STC once again combines a chance for breathtaking activity, great entertainment and fine food.

Traverse the summer bobsled run in a professionally guided sled on the original 1932 track, then measure your shooting prowess with coaching on the Olympic Biathlon Range or take in the sounds of SUNY colleagues and perhaps an exhibitor or two at Josie's Cabin, with a delicious Adirondack barbecue dinner and more music to follow.

Starting at 5:30 and ending at dusk, the 1932 Bobsled, Biathlon Center and Josie's Cabin will each be offering something special.

Grab a helmet and hop in! Get the thrill of zooming down the 1932 bobsled track in a sled with professional driver and brakeman.

Challenge your friends! With assistance from staff at the Mt. Van Hoevenberg Cross Country & Biathlon Center, attendees will shoot an Olympic target (5x) in the prone position, just like Biathletes, no skis require.

A first for STC, a university wide call went out for any conference attendee interested in sharing a personal musical talent in a jam session at Josie's Cabin. Named after Henry Van Hoevenberg's bride, the cabin honors the spirit of Adirondack hospitality and Josie's role in creating a gateway for generations to experience the wonderful Adirondack forest. Spend some time at the cabin to hear friends and colleagues jammin' together for the first time and share in a refreshment or two.

Top off your evening on the mountain with an Adirondack barbecue and live music by the Hudson River Music Hall House Band.