

The background features a stylized Windows logo composed of four blue panes. The top-left pane is a square, while the other three panes are trapezoidal, tapering towards the right. The text 'Windows 10 Upgrade' is overlaid on the top two panes in a large, bold, red font with a slight drop shadow.

Windows 10 Upgrade

No money? Not enough staff? Still need to upgrade Windows 7 machines before their end of life while keeping your clients happy? Here's how we are doing it.

**STATE UNIVERSITY OF NEW YORK
PLATTSBURGH**

What were our goals while planning this upgrade project?

What groups of users or computers had distinct requirements we needed to consider?

What could we offer these unique groups to best accommodate their needs?

What methods could we use to upgrade computers to Windows 10? Which did we choose and why?

What challenges or changes did we encounter with windows 10 that were new issues for us coming from a Windows 7 environment?

What other changes did we implement in conjunction with the operating system rollout ?

**What were our goals
while planning this
upgrade project?**

What were our goals?

- **Minimal Downtime for Clients-** Due to our time frame, these upgrades needed to take place on a rolling basis.
- **Automate when possible -** With the sheer number of upgrades that needed to happen, the changes to the out-of-box OS that we required, and the implementation of new user environments at the same time, we couldn't have techs spending hours per machine.
- **Minimal User configuration changes-** As we needed to do rolling upgrades mid-semester with faculty and staff in full swing, we needed to not interfere with their work, timelines, or class schedules anymore than was absolutely necessary.
- **Avoid work duplication by combining upcoming hardware upgrades with this process when applicable-** Again, we wanted to reduce staff time touching computers and reduce interruption to our faculty and staff. If a computer would be upgraded in the next 6 months as part of our standard life cycle, we accelerated the upgrade.

What groups of users or computers had distinct requirements we needed to consider?

What could we offer these unique groups to best accommodate their needs?

**What methods could we use to upgrade computers to Windows 10?
Which did we choose and why?**

What upgrade options did we come up with?

Physically walk around campus with cd's and pen drives and manually perform upgrades

Approve OS Upgrades through WSUS for all clients (either at once or rolled out sequentially via update groups)

Physically pick up computer then drop it back off (after in office data backups and reload with data restore)

Deliver brand new or "same model" replacements with new windows 10 loads without data

Leverage MDT for in place upgrades

Leverage MDT for user initiated in-office self backups, then prep new/replacement hardware at the Helpdesk and deliver after data restore

Windows 7 32bit PC installed with no data

Windows 7 32bit PC installed with data requiring migration

Windows 7 64bit Student work-study or Adjunct/part time staff computers with no data or specialized software

Windows 7 64bit Non-replacement cycle computers used by full time staff or faculty needing data migration

Windows 7 64bit Replacement cycle computers used by full time staff or faculty needing data restoration

Physically pick up computer then drop it back off (after in office data backups and reload with data restore)

Deliver brand new or "same model" replacements with new windows 10 loads without data

Leverage MDT for in place upgrades

Leverage MDT for user initiated in-office self backups, then prep new/replacement hardware at the Helpdesk and deliver after data restore

What new challenges did we encounter with Windows 10 that weren't issues for us in a Windows 7 environment?

Windows Apps Clutter

- **Removing the apps pre-deployment is tricky.**
 - If certain apps are removed before sysprep the sysprep task will fail.
 - Other apps will return after sysprep and for each user logon anyway.
- **Just deleting the apps on the admin user after deploy doesn't work because the apps respawn per user unless removed correctly.**
- **App removal is done through Powershell**
- **To avoid these issues and others we use a script called Decrapifier from a user csand on Spiceworks**
 - This allows us to automate the removal during deployment or upgrade tasks in MDT
 - Along with built in app removal, this script can disable Cortana, One Drive, Windows Search, Privacy settings, and more.
 - It's important if you are going to use it to really dig through and understand all it can do so it doesn't disable features unintentionally
 - Specifically beware of disabling app permissions under privacy. This functions much like disabling through Group Policy and can't just be re-enabled by the end user.

.net 3.5 in Windows 10

- **.net 3.5 is not installed by default in Windows 10**
- **It will fail if you try and install from the features menu due to a missing source directory**
- **Options Include:**
 - **Install .net3.5 during deployment for all users**
 - **Copy SxS folder from CD/DVD or network share and run a DISM command to install**
 - **Enable a Group Policy to globally redirect all .net 3.5 installation requests to look at a network share for the SxS files.**
- **We originally chose to do this via Group Policy**
- **Later we changed and just deployed to everything since our Malware suite required .net3.5**

Remote Desktop User Changes

Chrome Remote Desktop access changes a bit with Windows 10

- Many of our users have desktops and Chromebooks for remote access. We use curtain mode on all of our desktops for security.
- Curtain mode changes the remote access method from VNC style to one that uses RDP
- In Windows 10 when using curtain mode users must be added to the Remote Desktop Users group if they are not an admin on the PC
- We chose to script this and the curtain mode together. First a batch file installs curtain mode then it copies users from our logon group and adds them to the Remote Desktop Users group.

What other changes did we implement in conjunction with the operating system rollout ?

**Security and
Inventory Control**

**Cost-effective Hardware
Component Upgrades**

Security and Inventory Control

- **Removing Administrative Privileges**
- **SimpleHelp Remote Service**
- **Creation of a “Local Logon” group with local policies on all of our machines.**
- **Configuring and Leveraging LAPS, Microsoft Local Administrator Password Solution**

Cost-effective Hardware Component Upgrades

- **Upgrade old mechanical hard drives to SSD's in all hardware.**
- **Upgrade RAM to at least 4GB or 8GB depending on hardware.**

These 2 changes that often cost less than \$50 per computer, machines that are 7 years old are out performing machines that are 2 years old.

Some link and info you might be interested in.

Decrapifier script url:

<https://community.spiceworks.com/scripts/show/4378-windows-10-decrapifier-1803-1809>

Curtain Mode for CRD

<https://support.google.com/chrome/a/answer/2799701?hl=en>

SimpleHelp

<https://simple-help.com/>

LAPS - Local Administrator Password Solution

<https://www.microsoft.com/en-us/download/details.aspx?id=46899>

MDT - Microsoft Deployment Toolkit

<https://docs.microsoft.com/en-us/sccm/mdt/>

CRD Curtain Mode for Win10 .bat file

@ECHO OFF

reg.exe add "HKEY_LOCAL_MACHINE\SOFTWARE\Policies\Google\Chrome" /v "RemoteAccessHostRequireCurtain" /d 1 /t reg_dword /f /reg:64

reg.exe add "HKEY_LOCAL_MACHINE\SYSTEM\CurrentControlSet\Control\Terminal Server" /v "fDenyTSConnections" /d 0 /t reg_dword /f /reg:64

reg.exe add "HKEY_LOCAL_MACHINE\SYSTEM\CurrentControlSet\Control\Terminal Server\WinStations\RDP-Tcp" /v "UserAuthentication" /d 0 /t reg_dword /f /reg:64

reg.exe add "HKEY_LOCAL_MACHINE\SYSTEM\CurrentControlSet\Control\Terminal Server\WinStations\RDP-Tcp" /v "SecurityLayer" /d 1 /t reg_dword /f /reg:64

powershell.exe -command "Set-ExecutionPolicy Bypass"

powershell.exe -file "\\software.plattsburgh.ntds\Public\Google Tools\RDPUsersforCRD.ps1"

Local Logon Group batch file

```
@ECHO OFF
net localgroup locallogon /ADD

powershell.exe -command "Set-ExecutionPolicy Bypass"

powershell.exe -file "\\cmsimages2012.plattsburgh.ntds\HelpdeskSharedItems\Scripts\AddAccountToLogonLocally.ps1"

powershell.exe -file "\\cmsimages2012.plattsburgh.ntds\HelpdeskSharedItems\Scripts\Set-AD_Group_to_locallogon.ps1" -Computer localhost -Trustee "psu\nlds.plattsburgh.sysadm.helpdesk_students_tier2"

powershell.exe -file "\\cmsimages2012.plattsburgh.ntds\HelpdeskSharedItems\Scripts\cleanLocalAdmin_InPlace.ps1"
```

General Task Sequence OS Info

✦ Add ✕ Remove ⬆ Up ⬇ Down

Preparation

- Gather local only
- Validate

Upgrade the Operating System

- Copy scripts
- Inject Drivers
- Upgrade Windows
- Capture Setup Failures
- Trigger Setup Failure

Post-Processing

- Gather local only
- Tattoo
- Windows Update (Pre-Application Install)
- SUNY Tag for OS Variable
- Set-ExecutionPolicy Bypass
- RemoveApps
- .net 3.5 install
- Office Install/Upgrade
- Preplacement Bundle, no Office
- Windows Update (Post-Application Install)
- Enable BitLocker
- Dell Bios Update
- Dell BIOS Config
- Dell Bios Config PW
- Create Local Logon Group**
- Rename Administrator Account

Rollback

- Gather local only

Properties Options

Type: Install Application

Name: Create Local Logon Group

Description:

Install multiple applications
Install mandatory (MandatoryApplications) and optional applications (Applications) configured via rules or specified via the deployment wizard.

Install a single application
Application to install:
In_Place Upgrade Local Logon Group

Success codes (suppress errors):
0 3010 -1

Browse...

Microsoft Deployment Toolkit www.microsoft.com/mdt

Local Logon Group MDT



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 - Rename Administrator Account
- Rollback
 - Gather local only

Properties Options

Type: Group

Name: Preparation

Description: Initialize the TS environment

Microsoft Deployment Toolkit www.microsoft.com/mdt

OK Cancel Apply Help

MDT Task Sequence Screen Shots